



## **Service Controlling For Workshop**

**By Ir Sukhairul Nizam Abdul Razak**

**<https://www.irsukhairul.com>**

**Copyrights Reserved © Nizwien Enterprise**

# SERVICE CONTROLLING

- What is Controlling?
- It is an evaluation of performance in an organization and applying necessary correction
- Control process includes the steps of establishing standards comparing actual results against the standards and take corrective action, especially in regards to comparing the actual results against standards

Interested with this total 102 pages e-Slide? Subscript by payment RM50/= to Maybank Account number 512361125028 Nizwien Enterprise and inform through your email address [info@irsukhairul.com](mailto:info@irsukhairul.com) and whatsapp to 0122515093 for payment done. After that then you will get the full e-Slide through email to your email address.

Specif  
Nation  
Averag  
(Actua  
Value  
Stand

**Service  
Business**

**Dealer  
(1)**

**Retail  
Companies**

# Topics inside this e-Slide

Service Controlling

What is Controlling?

Service Controlling - Presentation of Principle-Control Function

Service Controlling - Management Cycle

Service Controlling - Financial Success + market success

Service Controlling - Instruments

Workshop Controlling Functions - Quality Controls, Operating Controls,  
Efficiency Controls, Financial Controls & Management Controls

Thank You

Copyrights Reserved © Nizwien Enterprise